



Legal  
Resource  
Centre

# Annual Report 2008–2009

*relating law to life*

The Legal Resource Centre of Alberta is a non-profit, registered charity. Our mission is to enhance the accessibility and quality of justice realized in Canada. We address that mission by creating opportunities for the public to learn about the law that relates to their daily lives.



## Legal Resource Centre

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## Message from the President

The Legal Resource Centre of Alberta Ltd. is committed to public legal education, to ensuring that people of all ages and background know their rights and responsibilities and have access to appropriate services when legal problems arise. In spite of the financial hard times that have forced cut-backs in both the profit and the non-profit sectors, the LRC has had a most productive year. I congratulate the staff and the Executive Director of the LRC on their innovative work. As always, we are grateful for our funders whose support makes our work possible. They include

- The Alberta Law Foundation
- Alberta Justice
- Alberta Real Estate Foundation
- The Muttart Foundation
- Canada Revenue Agency, Charities Directorate
- The Public Library Development Initiative, Alberta
- The City of Edmonton

Anna Altmann, PhD

## Message from the Executive Director

It was a challenging and rewarding year at the Legal Resource Centre.

With the addition of 3 new staff members and 4 summer students our office was overflowing with 20 people. Additional space was rented on the main floor of the same building.

We reached even more members of the public the year. Staff made 41 presentations to over 860 people on a variety of topics; published 26 articles and booklets in addition to the regular six LawNow issues produced. Over 18, 000 publications were distributed. Bi-monthly newsletters were sent to A-Link and ACJNet list services members. Downloads of information from our 13 legal information websites showed a 13% growth.

We continue to make use of new technology, this year creating 20 podcasts on different topics. Particularly exciting was the launch of the Legal Resource Centre blog, Blogasaurus Lex. Screencasts to help ACJNet visitors use the site more efficiently were created.

Over 100 volunteers contributed to our success. We are extremely grateful for the volunteer efforts of our exceptional Board of Directors. Their guidance and support is extraordinary. Over a dozen community members sat on advisory committees for us. The 45 volunteer lawyers who write for LawNow make the magazine possible. The contribution of our student volunteers has also been impressive.

And finally, I am deeply grateful for the dedication of the outstanding people that work for the Centre. They truly believe that access to information about the law is the right of everyone in a free nation, and that belief is reflected in their work.

Thanks to all.

Diane Rhyason, PhD



## People

### Board of Directors 2008/2009

Anna Altmann, BA, MA, BLS, D.A  
Lorna Stefanick BA, MA, PhD (Political Science)  
Dan McKinley, B.Com, CA  
Peter Freeman, Q.C., BA, LLB, MLS  
Charles (Charlie) Gardner, Q.C., BA, LLB  
Howard Sapers, BA (Criminology)

### Staff

Diane Rhyason  
Carole Aippersbach  
Jaime Bury  
Kirsten Wurmman  
Laura Collison  
Marilyn Doyle  
Tanya Driechel  
Teresa Mitchell  
Tracie Teall  
Vincent Chu

### Project Staff

San San Sy  
Lesley Conley  
Andrea Schuld-Ergil  
Kimberly Ireton  
Suneil Parmar  
Susan Galloway

### Students

Amelia Martin  
Chelsea Murray  
Elena Race  
Jackie Ferner  
Lucas Mitchell  
Jason Wong

**CARING AND SHARING**

EDMONTON JOURNAL / edmontonjournal.com WEDNESDAY, JUNE 17, 2009 E7



Legal Resource Centre staff, from left, Vincent Chu, Dr. Diane Rhyason, Carole Aippersbach, Tanya Driechel, Teresa Mitchell, San San Sy, Kirsten Wurmman, and Lucas Mitchell

**Legal Resource Centre a boon to all**

RYAN JACKSON, EDMONTON JOURNAL

## Programs and Services

### ACJNet/ACJNetAlberta

The Access to Justice Network continues to provide Albertans and Canadians with online access to a searchable database of over 10,000 items. The site also posted three new lists of resources on special topics of current interest (Constitutional Crises, Seniors and the Law, World Elder Abuse Day). Over 125 new links were added. Screencasts and flippable page publications were added to the interactive section.

### Reference and Referral Services

Staff responded to 1030 queries from the public, up 13% from last year. The questions were follow-ups from people using our sites or referral from other agencies. Residential Tenancy questions were most prevalent, followed by labour and employment, and then a variety of miscellaneous inquiries.

### Training and Workshops

Staff delivered 41 sessions to over 860 people. Audiences included high school students (in French and English), teachers, librarians, library trustees, seniors, immigrants, university classes, and public legal educators. Two presentations were made to international audiences. Respondents gave the presenters a 96% “very high” satisfaction rating. In addition to the public sessions, staff lawyers have given training sessions to all new LRC staff and student volunteers.

Requests for additional presentations have increased so rapidly, that it is beyond our capacity to respond positively to all requests. Referrals are being made to other agencies.

### A-Link: Alberta’s Law-related Information Network

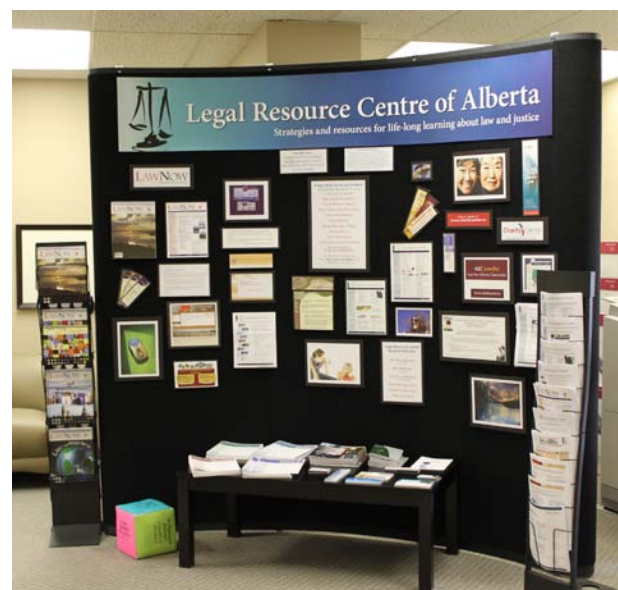
A-Link is a searchable, online directory of nearly 300 public legal education and information services in Alberta. The online directory contains:

- standard directory information;
- descriptions of services and programs offered;
- geographical areas served;
- an online glossary with definitions for 1133 Canadian legal terms;
- and contact information.

A-Link users can now print a directory to law-related services and resources for their own town or region.

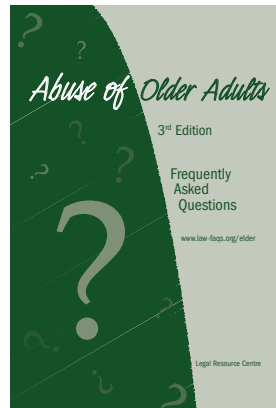
### Canadian Legal FAQs

Canadian Legal FAQs continues to be one of our most popular sites, with hundreds of incoming links. Over 127 questions were revised to reflect legislative changes. There were 297 new FAQs added about wills, power of attorney, personal directives, labour and employment, temporary foreign workers, parliamentary processes, bankruptcy, and foreign travel with children. The prorogation FAQs were picked up by several organizations who asked permission to add them to their own websites.



## Family Violence

A third edition of the Elder Abuse FAQ booklet was printed, as demand for both English and French versions continued to grow. Over 1100 were distributed. The booklet is now used as an ongoing resource in the Therapeutic Recreation and Gerontology Program at Lethbridge Community College. Substantial sections of the booklet were also excerpted for the World Elder Abuse Awareness Day by FCSS St Albert.



The website *VIOLET: Law and Abused Women* continues to be heavily used. The proportionally higher use of *RoseNet: Law and Abused Immigrant Women* indicates that there is still a great need for information in this area. *OakNet: Older Adult Knowledge Network* benefited from the addition of 8 information booklets on Planning for the Future.

## Residential Tenancies

- *Renting 101: A Guide to Renting in Alberta for Students and First-time Renters* was published and 1300 copies distributed to schools, colleges and universities.
- Requests for materials resulted in another 4050 items being distributed during the year (Tip Sheets, Checklists, Bookmarks, Magnets).
- 641 questions were answered from the public.
- New FAQs were created if the questions were repeated frequently.

The Residential Tenancies Legal Information Program is funded by the Alberta Real Estate Foundation.



## Canadian Law for Modern Day Foreign Brides

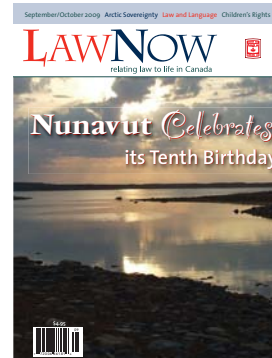
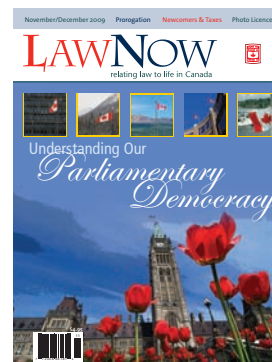
Now in its second year of operation, the site is used steadily and continues to receive positive feedback from users.

## LawNow

LawNow strives to provide credible legal information, interpretation, and comment to help Canadians understand the law and its relation to everyday life. Over 45 lawyers and other professionals supported LawNow by volunteering their time to write articles and columns.

Copies were distributed at Law Days, conferences, to support courses and seminars presented by our readers, and to many related organizations such as the Calgary City Police. LawNow articles were reprinted by High Beam Encyclopedia, bNET publications, McLennan Ross LLP website, Encyclopedia.com, Accessmylibrary.com, the Pekisko Group, Centre for Sport Law (Toronto), and BennettJones LLP.

LawNow is linked to from many other sites including universities and colleges, libraries, government departments, law blogs and private law firms.





### Garvie Reading Room

The Garvie Reading Room contains a wide range of materials including research, evaluations, program reports, journals and newsletters, handbooks about how to teach the public about the law, guides for students and manuals for teachers in school programs, samples of public legal education materials

such as educational kits including mock trial kits, descriptions of educational activities and games, curriculum guides, legal information pamphlets, bibliographies, and promotional material for programs or resources.

The contents of the Reading Room are now searchable through an online database available from the Legal Resource Centre website.



## Projects

### Law for Alberta Schools Project (Alberta Law Foundation, Alberta Justice)

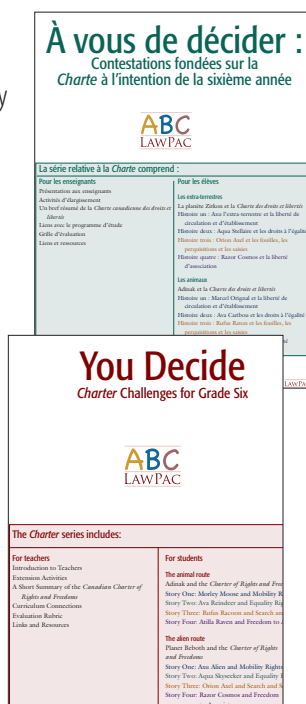
*ABCLawNet: Law for Alberta Classrooms* ([www.abclawnet.ca](http://www.abclawnet.ca)) was launched in March of 2009. It serves as the “one stop shop” website for teachers looking for law-related resources that support the curriculum. Project staff promoted the site at 3 teachers’ conventions and also through direct contact with schools. Teachers were excited about the site, particularly because of its organization by curriculum subject and its recognition of the importance of inquiry learning.

In the first four months of operation, over 1500 visitors came to the site and viewed an average of 4 pages each. This project continues into 2009-2010, with the production of new resources for teachers and presentations at teachers’ conventions.

### You Decide: Grade Six Social Studies Project (Alberta Justice)

The project resulted in a group of inquiry-based, classroom-ready learning resources in story format that will help grade six students understand more about the *Charter of Rights and Freedoms*. The booklets are available in both English and French.

Eight booklets (8.5 x 11) were created, four with alien characters and four with animal characters. A Cover Pack of teaching ideas and resources was included to support the content of the booklets. Each booklet provides a complete lesson, ready for teachers to use. Each *Charter* topic is also supported by a Teacher Backgrounder. An interactive electronic version has been developed.



### A-Link Upgrade Project (Alberta Justice)

This project resulted in an online printable directory of law-related services and resources in Alberta with detailed descriptions of each organization. Directories can be printed directly from the website by town, by region, or provincially. The online glossary of 1133 Canadian definitions of legal terms was also upgraded to allow for roll-over definitions within the descriptions. Legal terms are highlighted and a direct link opens up to the glossary term.

A-Link users were surveyed with the result that:

- 100% of respondents said they would find the new printable directories 'useful';
- 71.4% of respondents said that they found it either very easy or easy to find their way around the A-Link website; and
- 83.3% of respondents said that they found exactly what they were looking for on the A-Link website.

### Law for Seniors in Alberta: Library Training Project (The Public Library Development Initiative, Alberta)

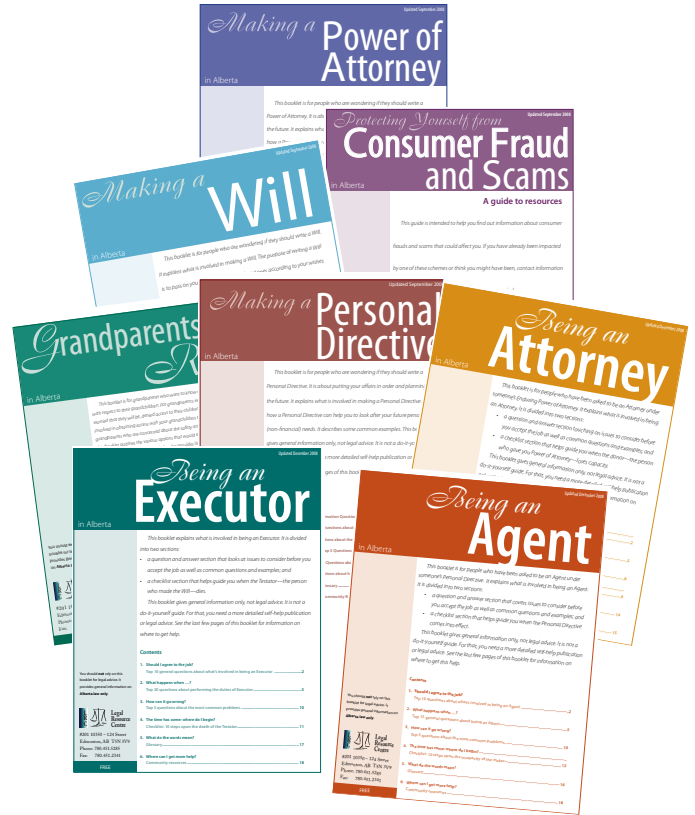
This was a partnership of Strathcona County Library (SCL), Fort Saskatchewan Public Library (FSPL) and the Legal Resource Centre of Alberta Ltd (LRC). The project sought to focus on the legal information needs of seniors and improve public library service delivery of legal information to seniors from SCL and FSPL.

We achieved this by:

- providing training session for librarians at SCL and FSPL;
- offering public information sessions in Strathcona County and Fort Saskatchewan;
- creating and publishing legal information booklets, and posting online screencasts and tutorials;
- producing a booklist for Alberta public libraries to use as a guide for building their print collections of legal information materials for seniors in Alberta; and
- purchasing the print resources for the aforementioned booklist for the SCL, FSPL and LRC library collections.

A series of eight booklets were researched and published on the legal topics identified by library users and the advisory committee. The information booklets are written in plain language and have been made available in appropriate formats both online and in print. Over 9000 booklets were distributed. The booklets are:

- *Making a Will*
- *Being an Executor*
- *Making a Personal Directive*
- *Being an Agent*
- *Making a Power of Attorney*
- *Being an Attorney*
- *Consumer Fraud and Scams – a guide to resources*
- *Grandparents' Rights*



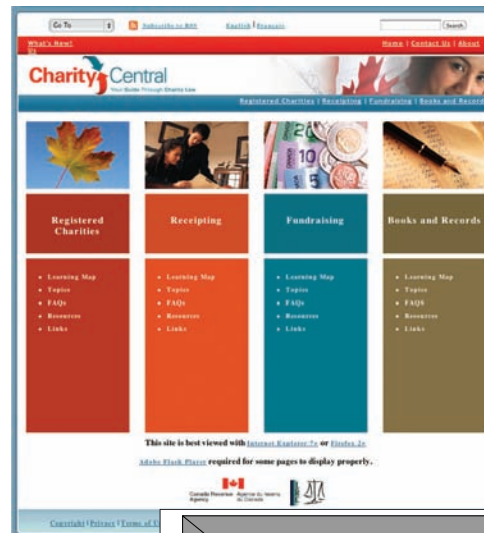
The project also received a \$10,000 grant from the **City of Edmonton**. Because of the success of the project, funding for expanding the project to other geographical regions is being sought from a variety of funders.

### Charity Central: Your Guide Through Charity Law (Charities Directorate, Canada Revenue Agency)

The aim of this three year project is to provide information and resource materials (in English and French) to Registered Charities to help them comply with the requirements of the *Income Tax Act*.

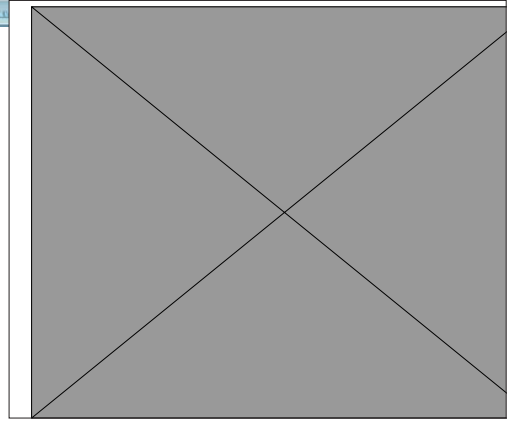
Charity Central ([www.charitycentral.ca](http://www.charitycentral.ca)) provides a wide range of print and electronic resources, to help guide Registered Charities through the ins and outs of:

- issuing proper donation receipts
- maintaining proper books and records
- understanding fundraising activity guidelines



In February 2009, the LRC was approved for a second project.

**Charity Central: Essentials**, also funded by the Charities Directorate, focuses on small and rural charities.



## Presentations

Staff conducted 41 training sessions for 864 people.

Aippersbach, Carole. *Introduction to Law*. Presentation to internal LRC staff for training purposes. (May 2008).

Aippersbach, Carole. *Burning Issues in a Hot Economy: Contractors and Temporary Foreign Workers*. Presentation to residents of Strathcona County at Strathcona County Library. (October 2008).

Aippersbach, Carole. *Grandparents' Rights*. Presentation to seniors of Strathcona County at Strathcona County Library, Sherwood Park, AB. (October 2008).

Aippersbach, Carole. *Introduction to Law*. Presentation to internal LRC staff for training purposes. (October 2008).

Aippersbach, Carole. *Carrières en Justice: Avocat(e) non-traditionnelle: la diffusion de l'information juridique*. Presentation to high school students at École Beauséjour, Plamondon, AB. (March 2009).

Aippersbach, Carole. *Planning for the Future: Making Powers of Attorney, Personal Directives and Wills*. Presentation to seniors of Thorhild and surrounding areas. Thorhild Public Library, Thorhild, AB. (April 2009).

Aippersbach, Carole. *Introduction to Law*. Video-conference presentation to new immigrants. Part of the Community Learning Network. Provost, AB. (May 2009).

Aippersbach, Carole. *Planning for the Future: Making Powers of Attorney, Personal Directives and Wills*. Presentation at the conference of Alberta Association of Library Technicians, Edmonton. (May 2009).

Aippersbach, Carole and Tanya Driechel. *Introduction to Law*. Presentation for Learning Together (a program for young mothers still in high school), Chester Ronning School. Camrose, AB. (April 2009).

Aippersbach, Carole and Kirsten Wurmman. *Planning for the Future: Making Powers of Attorney, Personal Directives and Wills*. Presentation to seniors of Strathcona County, Sherwood Park, AB. (October 2008).

Driechel, Tanya. *An Introduction to the Residential Tenancy Act for Seniors*. Presentation to Senior landlords and tenants. Strathcona Public Library, Sherwood Park, AB. (September 2008).

Driechel, Tanya. *Landlord and Tenant Rights and Responsibilities*. Presentation at Homefest. Edmonton. (October 2008).

Driechel, Tanya. *Library Development in Ghana, a Personal Reflection*. Invited guest speaker to the LIS 598 International Library & Information Issues class at the University of Alberta. Edmonton. (October 2008).

Driechel, Tanya. *How to Use landlordandtenant.org to Assist Students with Rental Issues*. Workshop for counselors at the Inner City High School. Edmonton. (December 2008).

Driechel, Tanya. *Landlord and Tenant Rights and Responsibilities*. Edmonton Inner City High School. (December 2008).

Driechel, Tanya. *Landlord and Tenant Rights and Responsibilities*. Boyle Street Community Services. Edmonton. (January 2009).

Driechel, Tanya. *Landlord and Tenant Rights and Responsibilities*. Boyle Street Community Youth Drop in Centre. Four Workshops, held monthly. (January to April 2009).

Driechel, Tanya. *An Introduction to the Residential Tenancy Law for Students*. Lamont High School. Lamont, AB. (April 2009).

Driechel, Tanya. *An Introduction to the Residential Tenancy Law for Students*. Strathcona High School. Edmonton. (April 2009).

Driechel, Tanya. *Introduction to Social Networking*. Calgary Legal Guidance. Calgary. (April 2009).

Driechel, Tanya. *Renter's Rights and Responsibilities*. Presentation and workshop for Learning Together (a program for young mothers still in high school), Chester Ronning School. Camrose, AB. (April 2009).

Driechel, Tanya. *An Introduction to the Residential Tenancy Law for Students*. Okotoks High School, Okotoks, AB. (May 2009).

Driechel, Tanya. *General Introduction to the LRC and PLE*. Women in Community Services WICS. Alberta Works. Edmonton. (May 2009).

Driechel, Tanya. *Introduction to Social Networking*. Northern Alberta Violence Prevention Education Network. Edmonton. (May 2009).

- Driechel, Tanya. *Publici Juris! (Of Public Right): Integrating Community Outreach and Technology with Public Legal Education*. Poster Presentation at the Canadian Library Association Conference, Montreal. (May 2009).
- Driechel, Tanya. *Introduction to Social Networking*. Charity Central. Edmonton. (June 2009).
- Rhyason, Diane. *From Research to Application: A Collaborative Web Development Model*. Presentation to the Metropolis Conference. Calgary. (March 2009).
- Rhyason, Diane and Lois Gander. *The Radical Promise of Public Legal Education: The Canadian Experience*. Presentation at The Legal Empowerment Conference. London, UK. (February 2009).
- Rhyason, Diane and Lois Gander. *The History and Theory of Public Legal Education in Canada*. Presentation to public legal educators, Legal Resource Centre. Edmonton. (January 2008).
- Wurmann, Kirsten. *New Technologies Reinforce Libraries' Purpose*. Presentation at the Internet Librarian International. London, UK. (October 2008).
- Wurmann, Kirsten. *RISE and shine! Public Legal Education and Alberta Libraries*. Presentation via video conference to RISE (Rural Information Services initiative). (January 2009).
- Wurmann, Kirsten. *Lunch N Learn N Law*. Presentation during Lunch 'N Learn video conferencing series offered by the Community Learning Network (Hanna, Provost, Rocky Mountain House as well as Edmonton and Sherwood Park). (March 2009).
- Wurmann, Kirsten. *Public Legal Education and Librarianship*. Invited guest speaker to SLIS 592 class at the University of Alberta. Edmonton. (March 2009).
- Wurmann, Kirsten. *The History and Development of Public Legal Education Librarianship in Canada*. Presentation at the Canadian Association of Law Libraries. Halifax, NS. (May 2009).
- Wurmann, Kirsten. *Helping Patrons Find Legal Information Online*. Presentation via video conference to RISE (Rural Information Services initiative). (June 2009).
- Wurmann, Kirsten and Angela Kublik. *Cultivating Legal Wisdom: The Law and You: Seniors and Older Adults*. Presentation at the Alberta Library Conference. Jasper, AB. (April 2009).
- Wurmann, Kirsten and others. *Growing a Prison Library: From Volunteers to Leaders – The Greater Edmonton Library Association Experience*. Presentation the Alberta Library Conference. Jasper, AB. (April 2009).
- Wurmann, Kirsten and Vincent Chu. *Social Justice 2.0 – Using Technology to Create Access to Justice*. Presentation at Netspeed 2008 Conference, Edmonton. (October 2008).

## Publications

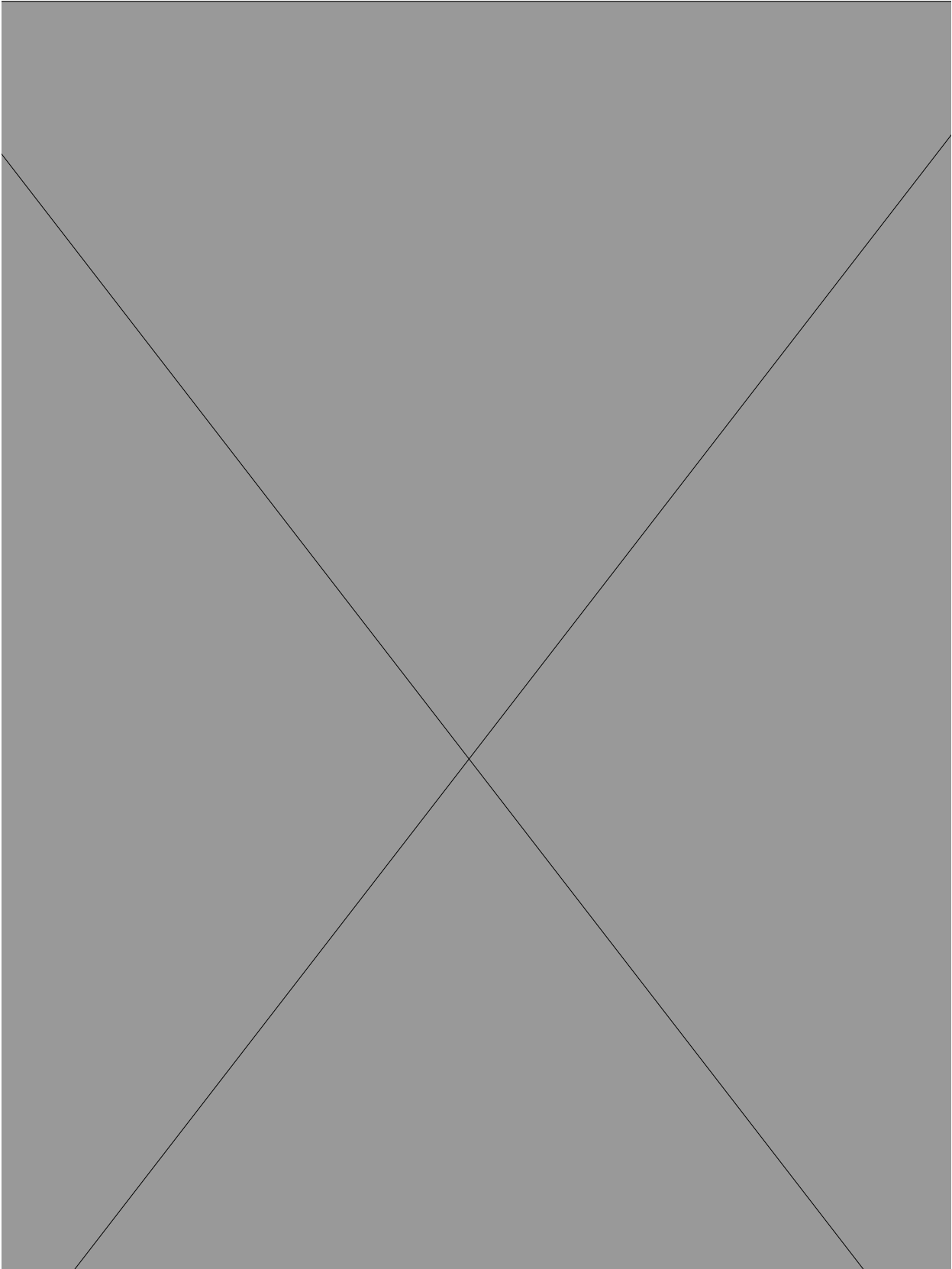
- Aippersbach, Carole. *Canada's Parliament – the Constitutional Quandary*. At: <http://www.acjnet.org/abnews/default.aspx?id=22893>. (December 8, 2008).
- Aippersbach, Carole. *Understanding and Working with Learning Styles*. (October 14, 2008). To be published at: [www.mhainstitute.ca](http://www.mhainstitute.ca) in second half of fiscal year.
- Aippersbach, Carole. *Understanding Ottawa*. Edmonton Journal. (December 22, 2008).
- Aippersbach, Carole. *Being an Agent*. Legal Resource Centre. (December 2008).
- Aippersbach, Carole. *Being an Attorney*. Legal Resource Centre. (December 2008).
- Aippersbach, Carole. *Being an Executor*. Legal Resource Centre. (December 2008).
- Aippersbach, Carole. *Grandparents' Rights*. Legal Resource Centre. (September 2008).
- Aippersbach, Carole. *Before the Work Begins: Top Five Legal Mistakes in Starting a Small Business*. LawNow. Volume 33. Issue 6. (March/April 2009).
- Aippersbach, Carole. *Before the Work Begins: Top Five Legal Mistakes in Starting a Small Business*. LawNow. Podcast. Available on the Legal Resource Centre and LawNow websites.
- Doyle, Marilyn. *Children's Rights*. Online Law, LawNow. Volume 33, Issue 3. (January/February 2009).
- Driechel, Tanya. *Ask An Expert. An Interview with Judy Downey from the Edmonton Landlord and Tenant Advisory Board*. Podcast Interview. Available on the Legal Resource Centre and LandlordandTenant websites.
- Driechel, Tanya. *Ask An Expert. An Interview with Ken Dong from Capital Health Environmental Health Services*. Podcast Interview. Available on the Legal Resource Centre and LandlordandTenant websites.
- Driechel, Tanya. *Educational Resources at the Legal Resource Centre*. Information sheet prepared for Alberta Teacher's Association Conferences. (January 2009).
- Driechel, Tanya. *CTS Online Resources*. Information sheet prepared for Alberta Teacher's Association Conferences. (January 2009).
- Driechel, Tanya. *Renting 101: A Guide to Renting in Alberta for Students and First-time Renters*. Legal ResourceCentre. (February 2009).
- Driechel, Tanya. *If You Have a Problem While Renting*. Legal Resource Centre. (February 2009).
- Driechel, Tanya. *Renting 101: Student Worksheet Guide*. Legal Resource Centre. (February 2009).
- Driechel, Tanya. *Public Juris! (Of Public Right): Integrating Community Outreach and Technology with Public Legal Education*. Poster Presentation at the Canadian Library Association Conference, Montreal. (May 2009).
- Driechel, Tanya. *The Internet After 9/11*. Online Law, LawNow. Volume 33, Issue 4. (March/April 2009).
- Driechel, Tanya. *Nunavut Online*. Online Law, LawNow. Volume 34, Issue 1. (September/October 2009).
- Wurmman, Kirsten. *Social Justice 2.0 – Using Technology to Create Access to Justice*. Internet Librarian International (ILI) resource book. (October 2008).
- Wurmman, Kirsten. *History of Librarianship in Public Legal Education – an annotated bibliography*. In Press. Canadian Law Library Review (CLLR).
- Wurmman, Kirsten. *History of Librarianship in Public Legal Education – a literature review*. Volume 34, Issue 2. Canadian Law Library Review (CLLR). (2009).
- Wurmman, Kirsten. *Review of ILI presentation on international blogs*: Found at <http://www.vejlebib.dk/netnyt/ordet.htm>
- Wurmman, Kirsten. *Protecting Personal Privacy*. Online Law, LawNow. Volume 33, Issue 5. (May/June 2009).
- Wurmman, Kirsten. *Protecting Personal Privacy*. Podcast of the Online Law column. Available on the Legal Resource Centre and LawNow websites.

## Partnerships

LRC staff members have working relationships or partnerships with the following organizations and committees:

- Justice Policy Advisory Committee – Law-Related Education (Chair)
- ARTAC Education Subcommittee (Chair)
- Public Legal Education Association of Canada – Board Member
- Alberta Mapping Project Advisory Committee – Member
- School of Library and Information Studies (SLIS) – Admissions Advisory Committee (2008)
- Alberta Aboriginal Legal Education Centre (AALEC)
- Alberta Law Libraries
- Centre for Constitutional Studies – University of Alberta
- Public Legal Education Saskatchewan
- Community Legal Education Manitoba
- Community Service-Learning – University of Alberta
- Camrose & District Volunteer Centre
- Calgary Police Service
- Edmonton Police Service
- Northern Alberta Violence Prevention and Education Network
- Boyle Street Co-op
- Edmonton Community Legal Centre
- Edmonton Inner City High School
- Society for Safe & Caring Schools & Communities
- Youth Emergency Shelter Society (YESS)
- Rural Information Services Initiative (RISE)
- PLEDGE (Public Legal Education Group of Edmonton)
- Board Development Program – Government of Alberta
- Calgary Legal Guidance
- Alberta Civil Liberties Research Centre
- Alberta LawLine
- Student Legal Services – University of Alberta
- Residential Tenancies Dispute Resolution Service
- Edmonton Landlord and Tenant Advisory Board
- Greater Edmonton Library Association: Women's Prison and Reintegration Subcommittee

**Financial Summary**





## Legal Resource Centre

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